



The **eREADS in eWashington** program allows patrons to check out a Nook Simple Touch, pre-loaded with a selection of titles.

Frequently Asked Questions

What is it?

Incorporating six library systems in a five-county area, *eREADS in eWashington* will demystify the eReading experience for patrons and staff and position public libraries as a resource for digital access of popular materials. Core components include circulation of shared grant-funded eReaders, instruction classes, and patron access to grant-funded eBook collections. The project title is funded through a grant from the Washington State Library and the Institute of Museum and Library Services.

What do I get?

Patrons with a Neill Public Library (NPL) card will have the option to check out one of 13 devices. Devices will rotate among all six participating libraries, and NPL will always have three devices “living” here.

Each device is pre-loaded with a variety of books from one of 13 different genres.

Upon check-out, you will receive a Nook Simple Touch in a cover, a charger plug and charger cord, and associated instruction material, all in a carrying case.

The check-out period for each device is 10 days. Overdue fines begin accruing on day 11: there is no day of grace.

How do I place a hold?

Call the Information Desk at (509) 338-3254 or ask while you are in the library. Because devices must rotate to another library on a set schedule, there is a limit to the number of holds we can place on any device.

Holds may only be placed for the devices currently “living” at NPL. If you are interested in a device coming soon, call or stop by the day it is scheduled to arrive. See the rotation schedule on the back of this page.

How many holds can I place?

You may have one hold at a time on any or each device currently “living” at NPL. There is no limit to the number of holds you may have over the course of the year.

Can I download different titles to the device?

Please don't! These devices are to give you a chance to try reading on one of the many eReader devices currently available. Altering the settings on the Nook may result in you being charged a maintenance fee.

Who can Check Out an eReader?

Anyone with an NPL card can request the device. Card holders under 18 must have the parent or guardian listed on their account present at the time of check out to sign the user agreement. At time of check out, users must have less than \$25 in fines.

FAQs (cont.)

What if my hold isn't filled?

While we encourage borrowers to return their devices on time, we cannot guarantee compliance. Late returns may result in some users not having their holds filled before the rotation period is up. If you wish to be put on the hold list for the incoming devices, please let us know.

What is the rotation schedule?

Dates listed are the day that the items will be shipped from the previous library; holds may be placed starting on these dates. Devices will arrive approximately 3 days later.

10/15/12:	Romance & Readable Nonfiction	4/29/13:	Christian Fiction & Science Fiction
12/15/12:	Thrillers/Suspense & Fantasy	7/6/13:	Biography & YA
2/22/13:	Classics & General/Literary Fiction	9/13/13:	Historical Fiction & Mystery

always @ NPL: 1 device with both Juvenile and Parent Center selections.

What about OverDrive? Can I still get eBooks?

OverDrive & the Washington Anytime Library are still available to you. You may continue to download eBooks & eAudiobooks to your computer, eReader, smartphone, or any device you own. The eREADS in eWashington program is not a replacement or substitution for this program. We encourage you to use both!

Before You Check Out

Before you place a hold:

Any NPL patron may ask to be placed on the wait list for a device. Here are some points to remember:

- We may not be able to place a hold for you due to holds limit. We will initially accept only 8 holds per device; this reflects expectations of how many patrons can realistically borrow during the rotation period.
- Check your account information. When a device is ready for you to pick up, we will contact you one time. It is your responsibility to make sure your contact information is correct.
- Plan ahead. From the time we contact you, you will have 48 hours to pick up the device. If you cannot make it inside that time frame, call the Information Desk (509-338-3254) so we can work with you.

Before you check out:

Any NPL patron may check out a device. Here are some points to remember:

- Patrons under 18 **must** have the guardian *who is listed on the account* present to sign the user agreement.
- All patron accounts must be below the \$25 fine limit to check out.
- Check out will take 5 to 10 minutes, as we will look over the device and go over the user agreement with you upon check out. You must be present during this process.
- Devices may only be checked out to the patron who placed the hold, or their authorized borrower(s).

*If you have questions about your library card, contact information, fine status, authorized borrowers, or guardian information, please contact the library **before** time of check out.*

Before You Check In

We hope you've enjoyed using the device! Please keep in mind these final points:

- Please return the item on or before your due date. Other patrons, including patrons at other libraries that are part of the eREADS in eWashington program, may be waiting.
- Check in will take about 15 minutes, as we will look over the device with you. You must be present during this process.
- Please return the device inside, during open hours, to the Information Desk and directly to a staff member. Do not leave an item on a desk, return the item through the book drop, or have someone else drop it off.